

## Frequently Asked Questions(FAQ)

**Question: After the 2nd Screening if my child has not cleared some subject then what should we do?**

Ans: After the 2nd Screening if your child has not cleared some subject then we recommend your child to register for the cleared subjects after the 2nd Screening exam and he/she can register the pending subjects in the late window **(25th February to 6th March 2022)** after clearing the Mock Exam which will be held 2nd week of February 2022

Note : late fee- an additional BDT 7945/per subject.

**Question: My Child's passport has expired and I will not get it in hand by the scheduled registration date allocated for me. Can I register without the passport?**

Ans: Sorry, You cannot register without a valid passport. You need to have a valid passport during the registration.

**Question: What will happen if I fail to manage the passport within the normal registration window?**

Ans: In case you fail to arrange the valid passport within the normal registration window, you will have to go for the late registration session. For registering any subjects in the late session you will have to pay an additional BDT 7945/per subject.

**Question: I am confused about clearing the due tuition fees. How much or till which installment we will have to pay to avail the registration facility from school?**

Ans: For regular students, the school fees should be cleared till the last Installment of 2021-22 sessions **(the last date is 19th January 2022)**.

**Question: Can I pay the registration fee to the same bank I pay the School Tuition fee?**

Ans: No. You need to pay the registration fee only to the standard Chartered Bank (any branch).

**Question: Can I pay the Registration fee Online?**

Ans: No. You will need to pay the fee physically.

**Question: Can I deposit the registration documents via a Driver?**

Ans: Please send a responsible person to the school who can carefully submit the full set of required documents as mentioned above so that nothing goes wrong. We recommend that parents themselves hand over the documents.

**Question: Do I need to submit photographs for registration?**

Ans: No, this session Cambridge is not asking for photographs for registration.

**Question: I do not know how much fee dues I have to pay. How can I find out?**

Ans: By logging student portal(<https://portal.dpsstdhaka.org/>) you can find the due details. For any other queries, you can write to Mr. Samad ([samad@dpsstdhaka.org](mailto:samad@dpsstdhaka.org)) to get detailed information. If you do not have the login credentials, please write to [it@dpsstdhaka.org](mailto:it@dpsstdhaka.org) mentioning your child's details.

**Question: Can I get help in case I face problems at any point of the registration process?**

Ans: Yes, Please Call Mr Fazlul Haq @ 01844277452 for proper assistance.

Yours Sincerely

Dr. Shivananda CS

Principal